



City of Dallas

Golf Course – Reopening Requirements

To ensure compliance with the Social Distancing Requirements of the Stay Home Stay Safe Order as it relates to the outdoor activity of golf, the City of Dallas Park and Recreation Department has developed the following plan to reopen to reopen golf courses, with City guidelines developed in accordance to State, County, and City public health safety orders.

During the effective period of the Dallas County Stay Home Stay Safe Order issued on March 24, 2020 (as may be modified), City of Dallas golf courses will reopen, as long as Golf Professionals, Pro Shop staff, and their customers adhere to the protocols, directives and requirements listed below.

Any non-compliance with these requirements or those in place by the State, County, and/or City of Dallas will result in the Golf Course operations being suspended and the location unable to operate. Patrons who fail to adhere to these requirements will be required to leave the property.

1. Prohibit all non-employees of the golf course from entering all pro-shops, interior rooms, bars and dining areas, unless they are using the restrooms, which is limited to two (2) individuals at a time.
2. Proshop staff will be at the door to ensure that no more than 4 golfers are allowed in the facility at one time. Markings indicating 6-foot distancing requirements will be placed at all points where patrons may form a waiting line.
3. Eliminate walk-up tee times and require golfers to reserve tee-times online or by phone. No walk-up tee times will be taken.
4. Patrons may not enter the property earlier than half an hour before their tee time but must remain in their vehicle if arriving earlier.
5. Follow and require compliance with all Social Distancing Requirements of the Stay Home Stay Safe Order, which includes maintaining at least six-foot social distancing from other individuals, washing hands with soap and water for at least twenty seconds as frequently as possible or using hand sanitizer, covering coughs or sneezes (into the sleeve or elbow, not hands), regularly cleaning high-touch surfaces, and not shaking hands.
6. Place signage outside the pro-shop entries outlining the Social Distancing Requirements in place under the Stay Home Stay Safe Order and require that golfers and staff replace handshakes, high-fives, etc. with other touch-less forms of greeting and celebrations.
7. Remove group seating areas and do not promote seating.

8. Conduct no indoor events.
9. Conduct, allow or sponsor no tournaments, pool play, competition, trainings, practice instruction or other types of similar activities so the Social Distancing Requirements are adhered to the fullest extent possible and public health is not placed in jeopardy.
10. Place appropriate signage on carts with the phone number to call in food orders with an explanation that credit/debit/gift card transactions are required.
11. Eliminate sit-down food and beverage services and only provide "call-ahead," "take-out," "delivery," and/or "to go" services and place appropriate markings in order to spread out any players awaiting "to go" orders in order to comply with the Social Distancing Requirements.
12. Disconnect and remove all drinking water stations from the course and advise players to purchase or bring their own beverages prior to tee off and consider providing sealed bottled water to players.
13. Customers are allowed only one rider per cart unless a small child (age 10 and under) is with a parent. No family exceptions will be allowed.
14. Require players to obtain pre-positioned, sanitized carts (if not walking) from a designated area and proceed to the first tee without personal contact with golf course staff.
15. Increase tee time intervals to 12 – 15 minutes to spread players out on the course.
16. Direct players to leave the pin in the cup at all times.
17. Raise the cup up an inch above the green's surface so that players can count it as going into the cup when the ball hits the cup.
18. Encourage players to allow "gimmies."
19. Spread out driving range stations to separate players.
20. Ensure range balls are cleaned by staff thoroughly with soap after every pick-up prior to making available for players.
21. Short Game and Putting Practice Areas: Remove shag bags and devices that collect or push balls (such as PVC piping) from the area. Place alignment sticks, or stakes on the green as targets, and/or turn the cups upside down and leave in the hole. Remove all flags and institute a "bring your own practice balls policy."
22. Remove bulk scorecard, pencil and tee holders from starter areas.
23. Remove sand containers, coolers or anything from a golf cart that could be "shared." This includes scorecards, tees, pencils and towels - these items shall not be offered during this time.
24. Remove rakes from the course and remove ball washing stations or place out of usable areas.
25. Do not provide any rental clubs.
26. Remove all non-essential devices from golf practice range or practice greens, such as bag stands or den caddies.

27. After completing play, require walkers to go directly to their cars to leave the golf course; and for players that ride in a cart, require that their carts be parked in designated areas and then go directly to their cars to leave the golf course.
28. Require golfers to personally dispose of any trash they may have in receptacles provided by the golf course and to not leave trash in golf carts.
29. Update the golf course's website to provide the requirements provided herein.
30. Increase the frequency of routine cleaning, sanitization and disinfection of all locations, especially all common and high traffic areas, and frequently touched surfaces and provide protective gloves to all staff performing such cleaning.
31. For golf courses that keep restrooms open for use, such restrooms must be cleaned, sanitized and disinfected every hour while the golf course is open with a log for staff to document all cleanings. Access to other areas of the Pro Shop should be cordoned off and customers should only be able to access restrooms.
32. No merchandise (e.g., hats, shoes, shirts) may be sold during this time. Gloves, balls and tees may be sold. Merchandise areas will be barricaded, and no browsing will be allowed.
33. Increase any hand sanitizer or hand cleaning stations on the golf course as supplies allow.
34. All golf course hand tools and equipment for golf course operations shall be frequently and adequately sanitized.
35. Sanitize golf carts prior to issuing to players and upon return by players. A tag system will be utilized to indicate the cart has been cleaned.
36. Ensure approved antimicrobial products are used for all sanitation procedures. Train all staff on hygiene, sanitation and food handling to learn about epidemic prevention and control. Ensure staff can recognize the symptoms of COVID-19 and know how to act responsibly if they detect or exhibit symptoms.
37. Golf pro shop staff shall take the temperature of each staff member prior to beginning their shift. If the staff member exhibits a temperature of, or greater than, 100.4 they shall be sent home. Pro shop staff shall keep a log of the temperature checks which will be made available upon request by the City of Dallas or other applicable government entity (e.g., Dallas County Health Department, City of Dallas Code Enforcement)
38. Wipe down chip reader and any hard surface after each use.